

SAMANTHA GIARDINA
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Summary of Qualifications

Resourceful individual with strong customer service skills seeking position drawing on customer service, management, communications, interpersonal, and organizational skills.

Work Experience

November 2016 - Current Lowes Foods Boone, NC
Position: Bakery Clerk

- Bake bakery items from time to time.
- Pan out dough for next day's morning bake.
- Write on/ice cakery cakes.
- Close down bakery – taking in/packaging open product on sales floor & cleaning.
- Provide excellent customer service – take orders, sell case items, slice bread, etc.

June - August 2015 & 2016 YMCA Camp Harrison Boomer, NC
Position: Senior Camp Counselor (Seasonal Position)

- Cabin Chief/Supervisor: responsible for 12-20 children each week as well as other counselors in my cabin.
- Program Chief/Supervisor: responsibilities include supervision of campers ages 7-16 in both Aerial Adventure (ropes course and zip line) and Pool (pool and water slides).
- Certified Lifeguard and First Aid Responder.
- Maintained communication with each campers' parents on a weekly basis.
- Responsible for weekly event planning for campers.

November 2015 - May 2016 Applebee's Boone, NC
Position: Hostess

- Greeted customers and coordinated seating.
- Supported wait staff by clearing tables as well as bringing food to customers.

August 2013 - July 2014 Carpenter Animal Hospital Cary, NC
Position: Inn Keeper

- Managed 20+ dogs, cats, hamsters, rabbits, etc. staying overnight at the hospital.
- Fed each animal at each meal and ensured all animals were allowed the appropriate amount of outside playtime.
- Administered prescribed medications.
- Bathed animals (dogs & cats) of all sizes.

July 2012 - July 2013

Harris Teeter

Cary, NC

Position: Cashier

- Originated and processed mortgage loan applications for clients, including purchases and refinances through various investors
- Responsible for underwriting mortgage loans once processed using automated underwriting programs such as Desktop Underwriting (DU)

Education

- High School Diploma Panther Creek High School 2014
- Currently studying Psychology with a focus in Natural Sciences as a first-semester junior at Appalachian State University